

OSSF HORRORS

WHAT ARE THEY

WHO ARE WHAT CAUSED THEM

HOW DO WE FIX THEM

WHAT ARE THEY

Poor Treatment of Wastewater

System Smells

Locked Gates

Bad Dogs

Home Owner wants appointments

Ants

Non payment for parts or services

Who Are What Caused Them

Home Owner

Designer

Site Evaluator

Installer

Maintenance Provider

Designated Representative

Manufacturer

Mother Nature

How Do We Fix Them

Educate, educate, educate home owners

Install a water meter

Test for BOD

Use a questionnaire to help diagnosis problems. (Hoot has a good questionnaire on line)

Talk to the system designer

Call the manufacturer of the system

Net work with other installers

Document every thing you have done to resolve the problem

The Number One OSSF Horror

The Texas Legislature

Reasons

A disregard for protecting the public health and the environment.

Ignorance of the real OSSF problems.

Arrogance. They believe they know more about the OSSF industry than the professionals that work in the industry.